Introduction to IT Management

Course code: ITMAN

Handle with ease your new role of an IT manager, without having to reinvent the wheel.

Affiliate	Duration	Course price	ITB
Praha	2	15 000 Kč	0
Brno	2	15 000 Kč	0
Bratislava	2	650 €	0

The prices are without VAT.

Course terms

Date	Duration	Course price	Type	Course language	Location
31.10.2024	2	15 000 Kč	Presence	CZ/SK	GOPAS Praha
28.11.2024	2	650 €	Presence	CZ/SK	GOPAS Bratislava prezenčne

The prices are without VAT.

Who is the course for

The course is designed for new IT managers, potential IT managers or IT Team Leaders.

What we teach you

Input text

Required skills

It's a big change when a technician becomes a manager. The course provides an introduction to the role of a manager and his duties. Shows what a manager generally does and what areas to cover, in case of an IT department manager. The participants will gain insight into how to make decisions, delegate, motivate and communicate. What recommendations and standards can be used in managing IT. How to ensure that it is useful and does not generate unnecessary work.

Course outline

Introduction
What is management
IT tasks
IT Governance (COBIT)
IT Service Management (ITIL, ISO 20000)
Architecture (TOGAF)
IT security (ISO 27000)