

# Digital Capabilities Management Model - Professional

Course code: Q4IT\_DCMMP

Adopting DCMM as IT management modernization leap, implementing and living DCMM. Course is targeted to every IT professional who is interested in adopting DCMM in their ITs.

## Who is the course for

Any IT professional aiming to adapt DCMM management model

## What we teach you

Learn how DCMM is organised on daily work activities, how activities and stories are sources of learning and adaptations. Understand Visual Proportional Model, RBA and ADRA techniques.

Related SFIA skills : METL – Methods and tools, BUSA – Business situation analysis, FEAS – Feasibility assessment, OCDV – Organisational capability development

## Required skills

No pre-requisites, recommended self-study book DCMM : Digital Capabilities Management Model, ISBN: 9781723571923.

## What you need to know

- Body of knowledge DCMM : Digital Capabilities Management Model, ISBN: 9781723571923 ?
- All participants will receive certification about passing the course and will gain Certified DCMM Professional
- ( the certification is included in the price of the course )

## Course outline

ITSM and Agile – why not helping CIO in digital transformation

Collaborative management, management patterns

Key components of DCMM model

Project phases of adopting DCMM

Digital agents and DIA

RBA, ADRA explained

Activities and stories

Applying principles

Digital Capabilities Innovation Board - DCIB

Building DCMM adoption business case, DCMM ROI calculatorExercises

- o digital agents and DIA
- o RBA
- o Visual Proportional Model

Online certification exam DCMM Professional

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