

Course JIRA

Course code: ATL_JIRA1

Are you a new user of Jira or have you been working with Jira for some time and would like to make the most of its potential? Then this course is for you. In the course, you will learn to use most of the user-available functions of this system, try creating reports and also try project administration.

Who is the course for

This course is designed for users with basic or advanced knowledge of Jira who want to learn more about how the system works and want to prepare for the role of a "power user", system or project administrator.

Required skills

The course participant has a common knowledge of working with Jira as a user or administrator

Discounted bundle

If you order the courses ATL_JIRA - JIRA Course and ATL_CONFL - Confluence in one order for one participant, you will get a discount of 18%. The discount will be confirmed by the sales department after the order has been sent.

Course outline

- Differences between Jira Core, Jira Software, Jira Service Desk
- Licensing methods
- Administrator variants – Jira Administrator, Project Administrator, and System Administrator
- Jira Basics – App Navigation
- Advanced work with projects – categories, templates
- Issue types – what is an issue type, how to use it in practice
- Complex workflows – creation, automation
- Custom fields – types of custom fields, working with them
- Components, labels and other categorization tools
- Screens – what they are, how to work with them
- Issue security – how to work with this tool
- Project roles and groups – their importance for the correct setting of projects
- Permissions – settings and troubleshooting
- Email notifications – setup and troubleshooting

GOPAS Praha
Kodaňská 1441/46
101 00 Praha 10
Tel.: +420 234 064 900-3
info@gopas.cz

GOPAS Brno
Nové sady 996/25
602 00 Brno
Tel.: +420 542 422 111
info@gopas.cz

GOPAS Bratislava
Dr. Vladimíra Clementisa 10
Bratislava, 821 02
Tel.: +421 248 282 701-2
info@gopas.sk



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