

Course code: ATL_JIRA2

Who is the course for This course is meant for users with good knowledge of Jira who want to know more about functionality of the system and they want to prepare themselves for the role of system or project administrator.

Required skills The participant has long experience of working with Jira as a user or administrator.

Course outline Differences between Jira Core, Jira Software, Jira Service Desk Types of licencing Types of administrators – Jira admin, Project admin and Sys admin Advanced projects – categories, templates Issue types – what is that, how to use them Complex workflows – creation, automation Custom fields – types of custom fields, work with them Components, labels and other categorization tools Screens – what is that, how to use them Issue security – how to work with this tool Project roles and groups– their signifkance for correct set up of projects Permissions – setting and troubleshooting Email notifications – setting a troubleshooting

Who is the course for

This course is meant for users with good knowledge of Jira who want to know more about functionality of the system and they want to prepare themselves for the role of system or project administrator.

Required skills

The participant has long experience of working with Jira as a user or administrator.

Course outline

- Differences between Jira Core, Jira Software, Jira Service Desk
- Types of licencing
- Types of administrators – Jira admin, Project admin and Sys admin
- Advanced projects – categories, templates
- Issue types – what is that, how to use them
- Complex workflows – creation, automation
- Custom fields – types of custom fields, work with them
- Components, labels and other categorization tools
- Screens – what is that, how to use them
- Issue security – how to work with this tool
- Project roles and groups– their signifkance for correct set up of projects
- Permissions – setting and troubleshooting
- Email notifications – setting a troubleshooting

GOPAS Praha

Kodaňská 1441/46
101 00 Praha 10
Tel.: +420 234 064 900-3
info@gopas.cz

GOPAS Brno

Nové sady 996/25
602 00 Brno
Tel.: +420 542 422 111
info@gopas.cz

GOPAS Bratislava

Dr. Vladimíra Clementisa 10
Bratislava, 821 02
Tel.: +421 248 282 701-2
info@gopas.sk



Copyright © 2020 GOPAS, a.s.,
All rights reserved