ITIL® 4 Specialist: High-Velocity IT

Course code: ITIL4HVIT1T

This course explores the ways in which digital organizations and digital operating models function in high velocity environments. It will help aspiring organizations, to operate in a similar way to successful digitally-native organizations. This module includes the use of working practices such as Agile and Lean, and technical practices and technologies such as Cloud, Automation, and Automatic Testing, focusing on rapid delivery of products & services to obtain maximum value. ITIL4 Specialist High-Velocity IT is aimed at IT managers and practitioners involved in digital services or digital transformation projects working within or towards high velocity environments.Accredited ITIL® 4 Specialist: High-Velocity IT training is provided by ict-123.com or Agilist s.r.o. accredited by PeopleCert Examination Institute.

Target group
- IT managers
- Process owners
- IT specialists
- Members of DevOps teams
- Product owners

Take away
At the end of this training, you will have gained the knowledge and skills to:
- Understand the key concepts
- Deal with challenges of time of the digital transformation
- Understand the digital product lifecycle in terms of the ITIL operating model
- Understand the importance of the ITIL guiding principles
- Understand fundamental concepts for delivering high velocity IT
- Know how to contribute to achieving value with digital products

Training materials
Every course participant receives a manual in the English language, and other complementary materials. Training is

delivered in Czech or English language.

Content of the course
The course covers topics as follows:
- Recap of basic concepts
- High velocity IT
- High velocity IT culture
- High velocity IT objectives and techniques
- Recap
- Certification exam

Certification Exam
- Prerequisites: The candidate must have passed the ITIL4 Foundation examination
- Closed-book format
- Computer-Based the last day of the training
- 40 multiple choice questions
- Passing score 70% (28 of 40)
- Duration 90 min (+25% for non-native speakers)
- Bloom's level 2 and 3

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