

SAP Solution Manager Configuration for Operations

Course code: SM100

In this course, you will learn the infrastructure and the components of an SAP Solution Manager System Landscape needed for the Application Operations scenarios and functions (like Root Cause Analysis, Technical Monitoring, Early Watch Alert etc.) In addition, you will learn how to configure and update this infrastructure. Upon completing the course, you are also able to describe and use Application Operation and certain Business Process Operation scenarios and their functions. Course based on software release: SAP SOLUTION MANAGER 7.2 SP10.

Who is the course for

- System Administrator
- System Architect
- Technology Consultant

What we teach you

This course will prepare you to:

- Understand mandatory and managed system configuration of the SAP Solution Manager, including infrastructure
- Describe and use the various activities, functions and features belonging to the area Application Operations
- Get a basic idea of Business Process Operations features like Job Management
- Get a basic Idea of Process Management.
- Get an introduction to area operations and support tools from SAP Solution Manager

Required skills

Essential

- ADM100

Recommended

- ADM800

Course outline

- SAP Solution Manager Overview: Introduction to Application Lifecycle Management, SAP Solution Manager Scenarios and their Functional Areas as well as Integrated Tools supporting them.
- Technical Overview: Technical Architecture in detail; also an overview about Sizing, Installation and Upgrade
- SAP Solution Manager Configuration: SOLMAN_SETUP, System Landscape Directory (SLD), SynchronizeData to the Landscape Management Database (LMDB), New Solution Concept (especially Logical Component Groups and Solution Documentation), Solution Manager Diagnostics, including configuration of SAP Support Backbone Connection
- Managing Authorizations in SAP Solution Manager
- Maintenance Planner, Maintenance Certificates, System Recommendations, Issue and Task Management
- Early Watch Alert Reporting: ABAP & Java, Service Level Reporting and Self Services
- Root Cause Analysis Overview, Monitoring and Alerting Infrastructure Overview, Solution Monitoring and System Monitoring Overview
- Business Process Operations: Job Management (Job Request Management, Job Documentation, Job Monitoring, Job Scheduling Management Health Checks etc.)

What you need to know

- The course material is only available in English.
- The certification C_SM100_7210 is not included and need to be booked separately.

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